



**Warwickshire County Council**

**SCHOOL / COLLEGE CRITICAL INCIDENT SERVICE LEVEL AGREEMENT 2017 / 19**

**Name of Educational Establishment:** .....

Critical Incident cover costs £1 per student on roll per year payable annually, with a minimum contract of two years.

Once notified of a Critical Incident Warwickshire Educational Psychology Service will provide immediate initial contact to clarify the nature of the incident and agree appropriate support. This support is likely to include:

- Guidance, advice & support for the duration of the incident
- Telephone or email support
- On site attendance as required to assist with the management of the incident
- Guidance booklets and other leaflets and resources

There will be no maximum to the number of incidents supported and no further costs will be levied for critical incident services for the duration of the agreement.

**Number of children / young people on roll:** .....

**Your name:** .....

**Your role:** .....

**Contact Telephone Number:** .....

**Contact Email Address:**.....

**Signature:**.....

**Date:** .....

By signing and returning this form you are confirming that you have the authority and budget responsibility to commission support services.

**Please return by email to:** [janetmander@warwickshire.gov.uk](mailto:janetmander@warwickshire.gov.uk)  
(Preferred option)

**Or by post to:** Janet Mander – Admin Support  
Educational Psychology Service  
Warwickshire County Council  
Ansell Way  
Warwick  
CV34 4UL

On receipt of your returned form we will email confirmation of your subscription and contact details.