

Dear Partners

Due to current Lockdown restrictions, we wanted to provide you with an update regarding our revised service provision. Compass will continue to offer a highly professional and accessible service to children and young people across Warwickshire, however our face to face contact has been temporarily suspended and has replaced with a telephone contact/intervention to ensure that we are still able to provide on-going support in all circumstances.

Please continue to refer young people as normal. Be assured that the Service continues to prioritise all new and existing service users. New referrals will be processed using our normal operating procedures. We appreciate that it may be difficult to obtain written consent in the current situation, so where possible we will contact the young person being referred to obtain this. We would still expect the young person to have been consulted by you in the first instance before you complete the referral.

Please note that all face-to-face group workshops and professional training events have been cancelled until further notice. Please lookout for our ongoing online training sessions on MS Teams/Zoom.

Should you wish to speak with a member of the team please phone us on 01788 578227. You can also request a call-back via our website;

<https://www.compass-uk.org/services/warwickshire-cypdas/>

Alternatively we offer a free confidential text messaging service where young people can send a text to our Chathealth number on 07507 331 525. Our opening hours are Mon-Thurs 09:00 to 17:00 and Friday 09:00 to 16:30.

Please send any identifiable information/referrals to our secure email address below;

compass.warksyps-duty@nhs.net

Many thanks

Compass CYPDAS