**What is the Heat4Health Project?**

Heat4Health is a new project team, within Act on Energy, a charity who, for many years, have been delivering energy efficiency support on behalf of Worcestershire, Warwickshire, Solihull and Coventry local authorities.

Please visit our website [www.actonenergy.org.uk](http://www.actonenergy.org.uk)

Our project aims to help those residents with long-term health conditions and disabilities where their illnesses are exacerbated by a cold home to achieve a healthier lifestyle. Our aim is to support vulnerable people to achieve affordable warmth by improving energy efficiency, providing energy advice and where possible reducing fuel bills and accessing grants. For example, a patient frequently attending a GP practice for respiratory or mobility illnesses may be living in a hard to heat, cold, damp home or can’t afford to put the heating on or they may be in need of help with energy supplier problems which is causing them much anxiety.

**What support do we give?**

As Act on Energy, we provide the following free support, open to anyone:

* an easy 2-step referral route
* Home Energy Assessment/via telephone or Zoom/Teams, to assess and discuss individual residents’ needs
* Free low-cost energy installs (low-cost energy efficient light bulbs, draught proofing etc)
* Individual support throughout the process
* help with COVID consequences on fuel poverty (higher energy bills, reduced servicing of boilers, energy supplier, potential second wave in winter months, loss of smell so unable to detect gas heaters etc)
* help with creating an affordable warm home including addressing energy costs, fuel debt, etc.

**Working with local professionals**

We work with local professionals to help ensure individuals have access to information and support services. We are in the process of creating a number of materials to support the Heat4Health project which will be available soon and we hope you will work with us to assist in the delivery of awareness raising resources and  by referring residents who need our help to us. If you will do any of the following, we would really appreciate it and are flexible to fit in with your own ideas.

* Social media posts to use on your Facebook page
* E-newsletter advert for use internally and externally
* Leaflet distribution to residents / professionals to provide information about Act on Energy
* Invite us to present interactive training/presentation e.g. Fuel Poverty and Health) via Teams/Zoom for frontline staff to aid them in looking out for those in need before crisis
* Invite us to attend events, when appropriate.

**Making a referral**

Act on Energy receives referrals from individual residents and professionals.

To make a referral, you can do any of the following

* Complete a short, easy, online Enquiry Form h[www.actonenergy.org.uk/contact-us/](http://www.actonenergy.org.uk/contact-us/)
* Contact Act on Energy on 0800 988 2881
* Email [advice@actonenergy.org.uk](mailto:advice@actonenergy.org.uk)
* Contact your local Community Outreach Worker by telephone or text:
  + Amanda 07458 306300 North Worcestershire & Solihull
  + Alvynne 07458 306298 South Warwickshire & South Worcestershire
  + Josie 07458 306299 North Warwickshire & Coventry