

talkingshop

we're talking your money

Warwickshire County Council's Trading Standards Service is offering schools educational sessions that support Economic Education in the areas of being a consumer, managing personal finances and cyber-crime.

The educational sessions, which run under the umbrella programme 'Talkingshop' are delivered online and in real time by Trading Standards consumer, financial literacy and cyber-crime experts.

The programmes cover:

Financial Literacy, including:

- Opening a bank account
- Payday and other high interest loans
- Budgeting
- Credit and debt
- Contracts (for example for mobile phones)
- Store cards
- Priority loans

Consumer Rights, including:

- Your statutory consumer rights
- Returning damaged and mis-described items
- Your rights in a sale
- Shopping from home
- Buying on auction websites

Cyber Crime, including:

- Safe shopping online
- Online banking
- Social media safety
- Protecting your PC

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Thousands of Warwickshire students have already benefited from educational sessions delivered by experts via Talkingshop.

Talkingshop sessions can accommodate a class of approximately 30 students at any one time, working in pairs on computers in a school IT suite. Session dates and times are flexible to accommodate school timetables and educational inputs can be adapted to meet the learning needs of all students (Year 7 to Year 13).

Students log on to a secure web based application using a unique web address and Trading Standards experts share a Power Point Presentation with them.

The application allows Trading Standards to communicate with the students in real time as they progress through the session. Experts can also set poll questions for students to answer.

Teachers receive a copy of the answers provided by students and the feedback from Trading Standards experts at the conclusion of the session.

Talkingshop remains a free service available to all Warwickshire schools, including academies.

For more information or to arrange a demonstration, please contact Simon Cripwell, Trading Standards Officer on 01926 738987 or email: simoncripwell@warwickshire.gov.uk